

The mySugr App

What exactly is the mySugr app?

Data plays a key role in diabetes management. It helps healthcare teams adjust therapy. More importantly, data helps the person living with diabetes better understand and manage everyday life. Collecting and managing diabetes data, however, is usually cumbersome and time consuming.

The mySugr app simplifies life with diabetes, making it quick and easy to collect relevant therapy data in one place through a growing number of connected devices, integrations, and manual entry. The mySugr app is available in 52 countries and 13 languages.

Our company is a medical device manufacturer with **ISO 13485 certification**. The mySugr app is registered as a **risk class 1 medical device** in the United States and Europe, and the mySugr Bolus Calculator module has **risk class IIb approval** for use in Europe.

In short, the mySugr app makes dealing with diabetes data easy, beautiful, and useful.



Key Features

Home Screen

Create entries – Diabetes is time consuming. With mySugr, important therapy data such as meals, meds, blood sugars, and more can be captured quickly and easily.

24-hour overview – Everything at a glance, right on the first screen. A graph of the past day, average blood sugar, standard deviation, amount of insulin, activity levels and more.

Estimated HbA1c – Receiving test results at the doctor's office is nerve wracking. But with an estimated HbA1c on the home screen there are no more surprises.

Motivation – We believe gamification helps, so we've included a points system, helpful feedback, and even an entertaining diabetes monster to encourage engagement.

New Entry

Personalized logging screen – Adding, removing, and reordering fields means each person can make mySugr their very own.

Contextual tags – Each piece of data has a story around it, and tags (like “Stress,” “Illness,” or “Eating Out”) help tell that story.

Photo functions – With photos of meals, carb estimations can be refined and improved over time.

Bolus calculator module – Accurate insulin dose calculations and tracking are simple with mySugr’s bolus calculator module (EU only).

Notes – A forgotten dose of insulin, problems with the pump, or any number of situations. A quick note helps explain the mystery.

Reminder – There’s already too much to remember with diabetes. A simple reminder means there’s one less thing to keep track of.

Challenges – User triggered tasks and challenges to help focus on specific treatment and therapy goals.



Using the data

Intelligent search – Locations, foods, activities, and more, all searchable. The results of every decision, scenario, and circumstance are instantly available.

Detailed analysis – Sometimes it’s necessary to dig deeper. Whether troubleshooting a problem area or optimizing overall therapy, the analysis screens provide an efficient way to work through the data.

PDF reports – Available on demand, the PDF reports are perfect for doctor appointments and can be emailed directly from the app.

mySugr Pro Features & Modules

The mySugr app is free. No limited-time trials or features that expire after a month. Just free. An upgrade to mySugr Pro adds additional features for \$2.99/month or \$27.99/year.

mySugr App Basic	mySugr App Pro
Logging	Logging
Analysis	Analysis
CSV Reports	CSV, PDF & Excel Reports
Challenges (limited)	Challenges
Tags (limited)	Tags
Bolus Calculator (EU only) (limited)	Bolus Calculator (EU only)
	Photos & Pictures
	Smart Search
	Blood Sugar Reminder
	Basal Rates for Pump Users
	Multi-Device-Syncing
	Priority Support
	Bonus Pro-Challenges
	Bonus Pro-Tags

Integrations

The mySugr app integrates with a number of different diabetes and health-related partners via Bluetooth or direct connection. Additionally, mySugr supports a growing number of other cloud data sources as well as Apple Health®, Google Fit, and web import for data from compatible programs.

mySugr Coaching

mySugr Coaching is a feature that brings high-quality, 1-on-1 education and advice from award-winning diabetes educators to people with diabetes between clinic visits. Unlimited in-app messaging for \$39.99/month or \$399.99/year means everyone can have a personal diabetes educator in their pocket.